Supplier and partner charter

Online version: https://www.akelion.com/en/suppliers-partners

A lasting industrial relationship

AKELION equipment combines components, manufacturing, automation and on-site integration. Its quality also depends on our relationships with our suppliers, subcontractors and partners. This charter sets out the principles we want to share and put into practice with them.

Integrity and respect for people

We expect fair practices, compliance with applicable rules and the rejection of corruption. Working relationships must respect people's dignity, equal treatment and freedom from discrimination or harassment. Forced labor and child labor in breach of applicable rules are incompatible with these principles.

Quality and traceability

The goods and services supplied must match the agreed specifications. The relevant documents—references, materials, inspections, instructions and applicable certificates—must be available according to the scope of supply.

Any change likely to affect compatibility, performance, safety or availability must be reported before it is applied. Replacing a critical component with a different reference cannot be considered equivalent without an appropriate review.

Health and safety

Everyone involved follows the safety rules of their trade and of the site where they work. Access, handling, energy sources and process-related risks must be reviewed with the relevant contacts. Any difficulty that could make an intervention unsafe must be reported; a deadline never justifies bypassing a safeguard.

Environment and service life

We favor thinking about service life, maintenance, spare-part availability and the total cost of ownership of equipment. Environmental information provided must be verifiable, with a clear scope. Savings, origin or a carbon footprint must not be claimed without justification.

Suppliers are encouraged to propose relevant improvements—less packaging, more durable components, repairability and lower consumption—when these improvements are compatible with the project's requirements.

Confidentiality and data

Drawings, programs, parameters, test data and commercial information exchanged are used within the agreed framework. Passing them on to a third party or reusing them must respect the applicable rights and commitments. Personal data received for a project is limited to what the work requires and protected accordingly.

Working with integrators

Maintenance and operation of the installations are provided by integrator partners, depending on the market segment and the region. For each project, the scope of supply, the services and the responsibilities are specified. Partner status does not automatically imply exclusivity, certification or responsibility for every work package.

Transparency and improvement

Delivery commitments, availability problems and supply discrepancies must be communicated early enough to look for a solution. An assessment or corrective action may be organized in proportion to what is at stake and to the contractual framework. We never present an inspection that has not been carried out as done.

This charter accompanies the business relationship; the contractual documents specify the applicable obligations.

Contact: contact@akelion.com.

Version 1.1 — last updated November 6, 2026. English translation; the French version prevails.

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